

Activity: Communication Scenario

Edna is 82 years old with a history of osteoarthritis, cardiac failure and type 1 diabetes. She wears glasses and a hearing aid. She walks with a wheelie walker and needs assistance to go to the toilet. She is usually very social in the home, participating in many activities.



Krishna the PCW reports to you, “I’m uncomfortable about Edna as she has been talking to herself and seeing ants which are not in her room. She seems more tired than usual and is not interested in her normal activities. Edna won’t get out of bed as she usually does and won’t eat or drink anything.”

What assessments will you do?

What nursing care may Edna require?

How will you communicate any referral or escalation if necessary? To whom?

What information should you feedback to Krishna?
